

Ethnicraft
I N D O N E S I A

CARE INSTRUCTIONS

Ethnicraft

NOTRE MONDE

If you have any further questions, we will be happy to help!

Please email us to info@ethnicraft.co.id

or chat with us on **WhatsApp +6819-219-0001**



ETHNICRAFT CARE INSTRUCTIONS

*Wood and stone are a product of nature.
We believe that their imperfections
contribute to the charm of our creations*

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About natural materials

The beauty of natural materials lies in its peculiarities and imperfections. That is what separates true beauty from the artificial.

Variations in wood grain and color, knots, medullary rays and other natural characteristics are inherent in solid wood. These are far from flaws, but an intricate part of its character. Natural stone can have minor pitting or surface fissures. We believe that these imperfections contribute to the charm of Ethnicraft products.

Wood, like any other natural and porous material, continues to absorb and release humidity throughout its life.

Although Ethnicraft designs furniture that adapts well to the hydrometrical conditions of its environment, some cracking or movement may occur.

Please do not be alarmed, this is a normal response to the furniture's environment.

Tips & Tricks

- All Ethnicraft products are intended for indoor use only.
- Recommended humidity in the room: between 40% and 60%.
- Ideal room temperature: 21°C during the day, not below 14°C at night.
- To prevent color differences: Do not place your furniture in direct sunlight, move objects placed on the furniture from time to time and open your extendable table on a regular basis.
- Avoid exposure to extreme conditions: do not place furniture near heating sources or air-conditioned spaces.
- To prevent staining we recommend that any spills be removed immediately.
- When cleaning the surface, always work in the direction of the wood grain.
- Use place mats to prevent hot pots and pans, or cold glasses and bottles, from leaving marks on the furniture.
- Do not drag the furniture along the floor, always lift the furniture when moving.
- Always ensure water and solutions used to clean the floor do not come into contact with the furniture's base, as it might leave permanent marks.
- Last but not least, we recommend to carefully read the care instructions.

Oak furniture

OILED

Most of the Ethnicraft oak furniture is finished with a pigmented hardwax oil. This finish gives the furniture its desired natural color and forms a natural protective coating that acts as a repellent against most common substances and liquids, but is no foolproof guarantee against stains. In case of a spill, remove it immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

REFRESHING THE SURFACE

- To refresh your furniture or to remove superficial stains (crayons or pencil marks, wine or fruit juice stains, etc.) we recommend Osmo Liquid Wax Cleaner (3029). This product cleans and regenerates the elegant character of the wood and slightly reinforces the original protective coating. Osmo Liquid Wax Cleaner is no guarantee against stains.

THOROUGH CARE

- As time goes by, the original hardwax coating may need to be renewed. We recommend using Osmo Hardwax Oil Natural (3041). In case of discoloration, stubborn stains or to remove a superficial scratch, we advise to sand the surface first. Make sure the surface is clean and dry before applying the Hardwax Oil. It is important to spread the product evenly over the surface and remove excess product immediately after application to avoid spots after drying.

VARNISHED

Our black oak furniture, and a selection of our natural oak items, are varnished instead of oiled. You will find varnished items clearly indicated in this catalog. Varnish offers a good protection against stains. Even with this preventative and extensive treatment, spills should be removed immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

ETHNICRAFT CARE INSTRUCTIONS

Teak furniture

NATURAL

Our teak range comes without any finish or protective treatment. The wood is merely polished, allowing the natural oils to rise to the surface. The high density of teak wood has the advantage that stains stay on the surface and do not penetrate the wood easily. Even with these characteristics, spills should be removed immediately.

PREVENTIVE TREATMENT

- If you want to protect the wood from the start, apply a protective coating. We recommend Occulto Oil (9911). This seals the pores of the timber and creates a natural protection. Stains and marks should still be removed immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

THOROUGH CARE

- To remove stubborn stains or superficial scratches, extra fine sand paper can be used. Make sure you always rub in the direction of the wood grain.

VARNISHED

Part of the teak furniture items are varnished. Varnish offers a good protection against stains. Even with this preventive and extensive treatment, spills should be removed immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

VARNISHED AND WAXED

The carved parts of our Ancestors Tabwa collection are varnished but to achieve its signature shine a wax is applied. Even with this preventive and extensive treatment, spills should be removed immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

REFRESHING THE SURFACE

- Dust the surface first. Apply dark brown liquid beeswax using a soft cloth or a furniture brush. Allow the beeswax to dry. Buff with a clean soft cloth and/or furniture brush. Repeat until desired level of shine is reached.

Walnut furniture

OILED

All Ethnicraft walnut furniture is finished with a tinted natural oil. This finish gives the furniture its desired natural color and forms a natural protective coating that acts as a repellent against most common substances and liquids, but is no foolproof guarantee against stains. In case of a spill, remove it immediately.

REGULAR CARE

- For regular dusting, use a dry cloth. For cleaning or in case of a spill, use a damp cloth and natural soap. Wipe in the direction of the grain. Do not use soap containing detergent or other chemicals. Dry with a soft clean cloth to prevent spotting.

REFRESHING THE SURFACE

- To refresh your furniture or to remove superficial stains (crayons or pencil marks, wine or fruit juice stains, etc.) we recommend Osmo Liquid Wax Cleaner (3029). This product cleans, regenerates the elegant character of the wood and slightly reinforces the original protective coating. Osmo Liquid Wax Cleaner is no guarantee against stains.

THOROUGH CARE

- As time goes by, the original hardwax coating may need to be renewed. We recommend using Osmo Hardwax Oil for Walnut (5063). In case of discoloration, stubborn stains or to remove a superficial scratch, we advise to sand the surface first. Make sure the surface is clean and dry before applying the Hardwax Oil. It is important to spread the product evenly over the surface and remove excess product immediately after application to avoid spots after drying.

ETHNICRAFT CARE INSTRUCTIONS

Upholstered furniture

LEATHER

The upholstery of the leather sofas is not allowed to be washed or dry-cleaned. To keep it in optimal condition we recommend vacuuming regularly with an upholstery attachment (soft). Frequently wipe the leather sofa down with a clean, dry cloth and avoid placing the sofa in direct sunlight.

- Treat spills immediately.
- Blot up as much of the spill as possible with a clean, dry, white cloth. Don't rub.
- In case of a stain, use a clean, slightly damp white cloth, blotting from the outer edge to the center of the stain.
- Avoid using any chemical products not designed for leather.
- Use a towel to evenly dry the leather and prevent it from moisturizing too much. Do not use a hairdryer for this purpose as it is likely to dehydrate the leather.
- Apply leather conditioner when the leather feels dry.

FABRICS

The upholstery of the fabricsofas is not allowed to be washed. Furthermore, taking off the cushion covers and washing these in the machine (even at low temperature) will not only lighten the color, but will also shrink the fabric.

To keep it in optimal condition we recommend vacuuming regularly with an upholstery attachment and avoid placing the sofa in direct sunlight.

- Treat spills immediately.
- Blot up as much of the spill as possible with a clean, dry, white cloth. Don't rub.
- In case of a stain, use a clean, slightly damp white cloth, blotting from the outer edge to the center of the stain.
- Avoid using any chemical products not designed for polyester. Use a hairdryer on the lowest heat setting to evenly dry the fabric and prevent moisture rings.
- Pilling is a result of excess fiber coming off the fabric. This is not a defect but a characteristic of many upholstered fabrics. To remove it, we recommend using an antipilling machine.

Metal structures

- Dust regularly using a soft dry cloth.
- For a more thorough cleaning, use mild soap and warm water.
- Rinse with clean water and wipe dry.
- Do not use steel wool, sandpaper, mineral acid, bleach, or chlorine cleaners on metal surfaces.
- Do not drag the furniture along the floor, as it might damage the protective coating, cause rusting or leave permanent marks on the floor.
- Always lift the furniture when moving them from place to place.



NOTRE MONDE CARE INSTRUCTIONS

User Instructions

The NOTRE MONDE trays are intended for decorative and everyday use. They are not to be used in a setting such as, but not limited to, restaurants where they are exposed to constant washing, repetitive handling and service of heavy items. All NOTRE MONDE products are intended for indoor use only.

Uniqueness of Our Product

The NOTRE MONDE brand incorporates classic and traditional techniques, such as metal-leafing, hand-painting, silk screen-printing and aging. Due to the handcrafted nature of our products, each item will vary slightly. We consider this a sign of uniqueness and quality.

NOTRE MONDE CARE INSTRUCTIONS

WOOD

The NOTRE MONDE trays are varnished with a water-based top coat to repel common substances and fluids, such as coffee, tea and wine. However, the protective coat is no foolproof guarantee against stains. We recommend removing spills immediately to prevent staining. Always use coasters to prevent hot surfaces from leaving marks on your tray.

Daily care for pieces with wood

- Dust regularly using a soft dry cloth.
- For a more thorough cleaning, use furniture polish with a soft cloth.

GLASS & MIRROR

Wipe the glass or mirror surface with a neutral glass cleaner and soft cloth.

METAL

Dust regularly using a soft dry cloth. For a more thorough cleaning, use mild soap and warm water. Rinse with clean water and wipe dry. Do NOT use steel wool, sandpaper, mineral acid, bleach, or chlorine cleaners on metal surfaces.

FURNITURE WITH METAL BASE

Do not drag tables along the floor, as it might damage the protective coating, cause rusting or leave permanent marks on the floor. Always lift the furniture when moving them from place to place.

Always ensure water and solutions do not come into contact with the furniture's metal base and a wooden floor, as it might leave permanent marks on the floor. Some wood species, such as oak, contain tannin, which causes the wood to react with metal and leave permanent stains.

UPHOLSTERY

The upholstery of the velvet sofas is not allowed to be washed or dry-cleaned. To keep it in optimal condition we recommend vacuuming regularly with an upholstery attachment and avoid placing the sofa in direct sunlight.

Tips and tricks for spot cleaning

- Treat stains immediately.
- Blot up as much of the spill as possible with a clean, dry, white cloth. Don't rub.
- Blot the stain with a clean, slightly damp white cloth, working from the outer edge to the center of the stain. Use a hair dryer on the lowest heat setting to evenly dry the fabric and prevent moisture rings.

Ethnicraft
INDONESIA

SHOWROOMS

Ethnicraft Indonesia

Kebayoran Baru

Radio Dalam 50

Jakarta Selatan 12140

T +62 21 720 7622

E radiodalam@ethnicraft.co.id

Alam Sutera

Jalur Sutera 28A

Tangerang Selatan 15325

T +62 21 2977 9474

E alamsutera@ethnicraft.co.id

ONLINE

ethnicraft.co.id



ethnicraftindonesia